

# Partnership Questions Tip Sheet

*General Questions*

*Specific Questions*

## General Questions

Refer caller to the Partnership website- <http://www.nyspltc.org/>

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## Specific Questions

1. Denied benefits from current policy or complaints
2. Partnership AGENT certificate related:
  - a. My agent could not show a partnership agent certificate
  - b. I am an agent – how can I be a partnership certified agent?
  - c. I am an AGENT when is the next training seminar?
3. Partnership related Medicaid & Local District questions
  - a. I went to apply for Medicaid and I was told I was not eligible for Medicaid asset protection. Why not
  - b. What is a 90 day letter?

Refer these questions to the Partnership Office at:

(518) 474-0662

Other Partnership related questions – refer caller to [regional LTC Resource Centers](#).

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